



**TÜRK
KIZILAY**

SUPPORT TO HARMONIZATION IN TURKEY PROJECT

2nd QUARTER of 2021 PROGRESS REPORT (April- June 2021)

August 2021

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1. Project Summary

1.1. Basic Information

Project	Support to Harmonization in Turkey Project
Funding Mechanism	World Bank / State Peacebuilding Fund grant TRC
Project Code	P171489
Classification	Small Grant
Project Budget (USD)	US\$650,000 (World Bank State and Peacebuilding Fund grant) US\$750,000 (TRC Contribution)
Project Main Stakeholders	Directorate General of Migration Management
Implementing Agency	Turkish Red Crescent
Closing Date	31.12.2021
Project Location	Hatay, Kilis, Adana, Kahramanmaraş
Sector	Social Cohesion
Project Development Objective (PDO)	To support the transition of refugees to community living in target provinces in Turkey

1.2. Project Context

As of June 2021, there are more than 3.6 million Syrian refugees were living among host communities while approximately 54,432 refugees remained in seven temporary accommodation centers (TACs) located in five provinces.¹ In 2019, the Directorate General of Migration Management (DGMM) introduced the National Harmonization Strategy Paper and Action Plan which presents the country's first refugee inclusion and harmonization strategy and priorities. As part of this effort, the government is aiming to standardize information and counseling services with new tools and processes and establish face-to-face counseling capacity to ensure the provision of reliable information and guidance for migrants and refugees.

In this context, the Support to Harmonization in Turkey Project-(i) provides information, counseling, and referral services to refugees and (ii) refers newly relocated refugees to available socio-economic empowerment support services. The project primarily targets refugees who have applied (and have been approved) for relocation to communities and those refugees who have recently relocated to communities. The project aims to support and prepare refugees to transition from TACs to independent living in communities. The project primarily targets (a) refugees living in Adana (Sarıçam TAC), Hatay (Altınözü and Yayladağı TACs), Kahramanmaraş (Merkez TAC), and Kilis (Elbeyli TAC) who want to relocate to communities in target provinces and (b) refugees who have recently relocated from TACs to target project provinces.

1.3. Project Description

The **project development objective** is to support the transition of refugees to community living in target provinces in Turkey. The project includes two components: (i) Support to Harmonization of Refugees and Host Communities and (ii) Project Management.

¹ DGMM, as of 27/07/2021. <https://www.goc.gov.tr/gecici-koruma5638>



Component 1: Support to Harmonization of Refugees and Host Communities. This component has two subcomponents: (i) provision of information, counselling, and referral services for harmonization, and (ii) supporting social cohesion. Subcomponent 1a. Information, Counselling, and Referral Services for Harmonization. Subcomponent 1a will cover (i) beneficiary screening and case management; (ii) delivery of information and counseling services; and (iii) referrals to socioeconomic empowerment provided by TRC Community Centers. In addition, this subcomponent will finance the design and production of print and visual materials covering different aspects of harmonization.

Component 2: Project Management. This component covers project management, implementation, and supervision, including; Financial Management (FM) and procurement functions, monitoring and evaluation (M&E), communications activities, progress reporting, and compliance with applicable safeguards standards.

Institutional and Implementation Arrangements. The project is implemented by the Turkish Red Crescent (TRC). TRC has established a Project Implementation Unit (PIU), under the Community Based Migration Programs (mapped under the Migration Services Department operating under the Deputy General Directorate for International Relations and Migration Services of TRC), which has the overall responsibility for project implementation, coordinating activities on the ground, and monitoring and reporting. Targeted TRC Staff has been assigned to the PIU to manage Financial Management, Procurement, Safeguards, and M&E functions during the project implementation. The costs of Project Coordinator, FM, Procurement, M&E, Safeguards, Protection, Administrative staff services will be paid from a TRC contribution to the project. Project services will be delivered by TRC Community Centers.

2. Implementation Progress: April – June 2021

2.1. Update on Project Components

Component 1: Support to Harmonization of Refugees and Host Communities

Subcomponent 1a. Information, Counselling and Referral Services for Harmonization

(a) Beneficiary Screening and Case Management, and Protection

Due to the suspension of Social Cohesion and Life in Turkey Training for a certain period of time, case management could not be followed up and protection activities could not be carried out. After the Trainer Training at the end of June, case management and protection activities will begin in the third quarter of 2021. Along with the Social Cohesion and Life in Turkey Training to be given in the camps, the migrants in need of protection will be registered and the protection teams will follow up the cases. Thus, case interventions including the case management process will be carried out.

(b) Delivery of Information and Counselling Services

Harmonization Trainings

Social Cohesion and Life in Turkey Training of Trainers was held on 29-30 June 2021 in cooperation with the Ministry of National Education, the DGMM and TRC. The trainers of the Ministry of National Education, the personnel of the DGMM, and the personnel of the TRC participated in the training of the trainers. In total, 136 people attended to the 2-day training. During this process, Adana Deputy



Governor, TRC Board Member, DGMM Director General and Head of Department and TRC Migration and Refugee Services Director attended and made opening speeches.

After the training of the trainers, the Hatay, Adana, and Kahramanmaraş camps were visited and the Social Cohesion and Life Trainings were observed on site.

Provision of Hygiene Kits

In the next quarter, all hygiene kits will be distributed by the TRCS staff to migrants and local people who will participate in Social Cohesion and Life in Turkey training and Social Cohesion Activities.

(c) Referrals to Socioeconomic Empowerment Services

Referrals to Livelihoods support services

During this quarter and reporting period, no referrals were made by CC staff to Livelihood support services. Livelihood referrals are planned to be in the third quarter of 2021.

Psycho-social support (PSS)

During this quarter and reporting period, no referrals were made by CC staff to Psycho-social support services. Psycho-social support referrals are planned to be in the third quarter of 2021.

(d) Production of Print and Visual Materials for Harmonization Activities

In this reporting period, Social Cohesion and Life in Turkey training material were printed to be distributed to migrants who will receive the training. 3500 materials related to this training have been printed. You can find the title of the printed materials below.

- Cloth Bag
- The Guide of Life in Turkey
- Pen
- Notebook
- Coloring Pencil and Book for Children
- City Guide with QR Code

Subcomponent 1b. Supporting Social Cohesion

Role models. A list of role models was approved by the DGMM and TRCS who left from TACs and have a success story in their lives. 5 migrants were identified from each region. In this context, communication activities for success stories from the refugee community, including the preparation of short videos will be held in the next quarter.

Short videos will be shot with each role model. Each video is planned to be approximately 1.5 minutes. After the videos are shot, they will be shared on social media and other platforms. In addition, a short documentary of 25-30 minutes will be prepared with a video shot with approximately 20 people in 4 project provinces.



Promoting a sense of belonging through neighborhood activities. This activity will be canceled due to the long period of the pandemic.

Sports and social cohesion. During this reporting period, sports activities were planned together with the DGMM. Table tennis tournaments in Adana, cycling and trekking in Hatay, and football tournaments in Kilis are planned. However, due to both the Covid-19 outbreak and the social tension in the regions, the activities were postponed to another date.

Mobile theater. The mobile theater trailer purchase tender was completed in June 2021, and the production will be completed by MST Alkan company by mid-September. Scriptwriting and organization services will be received in the third quarter of 2021. In the fourth quarter of 2021, a 15-20-day mobile theater tour will be held in 4 cities.

Coding and technology workshops. In the third quarter of 2021, a technology and coding workshop will be established in Kahramanmaraş and Kilis, and an intelligence workshop will be established in Adana. Materials will be received in the third quarter. Technology activities were carried out limitedly in the technology workshop established in the Hatay region. In Hatay, drones were made by students accompanied by an instructor and students are continuing their work to develop the drone.

Component 2: Project Management

Project Management. In the second quarter of 2021, regular meetings were held with the DGMM to plan the project activities. On the other hand, Community Centers and Provincial Directorate Migration also organized regular meetings among themselves and planned the activities. However, after the planning was made, the activities were postponed due to both the Covid-19 epidemic and social tension.

Monitoring and Evaluation. As mentioned in the part of Project Management, due to the postponement of the activities monitoring and evaluation studies could not be carried out.

Communications. *Photographs and video shoots were made during the social cohesion and life in Turkey training of trainers and field visits. The entire 2-day training of trainers was video-recorded. The record was delivered to the TRC by the company and archived by the TRC. The photos taken were shared on social media platforms (Facebook, Twitter, Instagram, etc.).*

Financial Management/Disbursements. As of June 31, 2021, 564.015 ₺ (TL) has been spent.

Procurement. In this reporting period, table tennis was purchased for Adana, Kilis, and Kahramanmaraş and bicycle equipment was purchased for Hatay and Kilis provinces. On the other hand, Social Cohesion and Life in Turkey training of trainers organization service and material purchases were made.

Safeguards. During the reporting period, several meetings were held with the DGMM. For social cohesion activities, several meetings were held with the DGMM. On the other hand, Community Centers are in frequent communication with the PDMs for the planning of project activities. In this period, due to postponed activities, there are no feedbacks from beneficiaries.

- **Implementation:** As per the provisions of the project ESCP, TRC has informed the World Bank about the effect of the COVID-19 outbreak and social tension on project operations.
- **Grievance Redress:** TRC Complaints and Response Mechanism (CRM) is functional. There are no feedbacks from beneficiaries.

3. Challenges and Constraints

Implications of COVID-19 Pandemic. Restrictions of the COVID-19 remained the main challenge during the reporting period. The restrictions are continued and this impacts the group-based and social cohesion project activities.

In this reporting period, social tension has increased, so it has been decided to postpone the activities together with DGMM.

4. Plans for the Next Quarter

In the third reporting period, Social Cohesion and Life in Turkey training will be given to 3500 migrants under temporary protection who living in the camps, and it will be considered that the targets in the training component have been achieved.

The following activities are planned within the scope of the second component "Supporting Social Cohesion":

- In Hatay Province, table tennis tournaments, trekking and camping, and cycling activities are planned.
- In Adana, women's football friendly match, table tennis tournament, and intelligence workshop activities are planned.
- In Kilis, table tennis tournaments, football tournaments, cycling activities, and technology workshops are planned.
- In Kahramanmaraş province, professional table tennis tournaments and technology workshops are planned.

5. Pictures





5 pictures from the Social Cohesion and Life in Turkey Training of Trainers



Both pictures from field visits. Training of Social Cohesion and Life in Turkey to migrants who live in a camp.

Annex: Project Results Framework, as of June 31, 2021

#	Indicator Name	Unit of Measure	Target	Achievements	Notes
PDO Indicators					
1	Direct project beneficiaries, of which percentage is female	Number Percentage	3,500 50%	Total*: 338 Jan-Mar 2021: 0 April-June 2021: 0** In total %65,38	*Total shows the number of beneficiaries from 2020 to June 2021. 76 individuals benefited from Social Cohesion activities, 262 individuals benefited from the trainings. **Training of trainers (ToT) was given to the trainers in 4 cities in 29-30 of June.
2	Beneficiaries with improved knowledge of harmonization	Percentage	80.00	In total %95**	Beneficiaries, who attended the harmonization training, have given feedback after had participated in the harmonization training that the training increased their knowledge. ** The total percentage of the answers which includes "good" and "very good" mentioned by the persons.
3	Beneficiaries referred to socio-economic support services who register and receive support from TRC Community Centers	Percentage	80.00	In total: 81.00%	
Intermediate Results Indicators					
4	Beneficiaries successfully completing harmonization training activities	Number	1,200	Total: 262 Jan-Mar 2021: 0	Harmonization trainings were carried out on a topic-based according to the information deficiencies of the beneficiaries. 176 female + 86 male
5	Percentage of support kits provided to eligible beneficiaries according to the process identified in the PIM	Percentage	100	%100	The procurement process has been started and kits will be distributed during the next quarter.
6	Beneficiaries participating social cohesion activities organized by the project	Number	1,300	76 Jan-Mar 2021: 41 April-June 2021: 0	51 is number beneficiaries participated in social cohesion activities, including 30 host community members and 46 migrants; 31 male and 45 female. Due to limitations in the COVID-19 outbreak duration, Community Centers have organized some individual sports activities like cycling and hiking. Community Centers determined beneficiaries who will attend to the role model activities.
7	Beneficiaries that feel project investments reflected their needs	Percentage	80	0	In Progress
8	Grievances registered related to delivery of project	Percentage	100	Jan-Mar 2021: 0 April-June 2021: 0	As of June 31, 2021, no grievances or complaints have been received on the project activities.



	benefits that are actually addressed				
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